

Frequently Asked Questions

Can my organization use this service for online transactions?

No, this is only for in-house transactions. There are several options for taking donations online and most do not charge a monthly fee.

Does this mean we can take credit cards at our on-location events?

Yes! With a true merchant services account, you can accept credit cards at your walk, gala, or other event.

Our organization already has a merchant services account and accepts a large number of credit card payments each year. Why should we switch?

For groups who do over \$40,000 in credit card processing each year, DSAIA recommends the Bank of America service as a better option. However, with either company you will see the difference first in no minimums or monthly fees and second in the lower transaction fee rates.

How do we get started?

Make the call to either Midwest Transaction Group or Bank of America and let them know you are a DSAIA member. If you have further questions, you can contact DSAIA at [701.425.7129](tel:701.425.7129) or info@dsaia.org.

DOWN SYNDROME AFFILIATES IN ACTION

VIP Program

MERCHANT SERVICES PROGRAM CHOICES



MIDWEST TRANSACTION GROUP

Midwest Transaction Group

Recommended for Groups with Processing Amounts *Under \$40,000* per year

With Midwest Transaction Group, you have access to one of the most cost-effective credit card processing programs in the industry. **Their qualified processing rate starting at 1.69% + 20¢** is available to any Down Syndrome Affiliates in Action Trade Association regardless of the number of transactions you process. There are no monthly minimums to meet – in fact; there are no monthly fees at all!

It is easy to get started or switch and save with Midwest Transaction Group. Simply call Patrick Heraghty at [888.599.2209](tel:888.599.2209) and let him know you are a member of a Down Syndrome Affiliates in Action Trade Association or visit www.midtrans.com.

Bank of America



Merchant Services

Bank of America

Recommended for Groups with Processing Amounts *Over \$40,000* per year

Bank of America's program allows your group to process credit cards anywhere at anytime (Wireless Terminals, Virtual Terminals, Website and Mobile Pay Solutions—small fees may apply for these) while offering 24-hour customer support. Next day funding is available with Bank of America's customized merchant solutions. They guarantee that they will meet or beat the rates of your current credit card processor or they will give you \$250. **Rates for groups processing over \$40,000 start at 1.63% + 20¢.** In addition, \$100 will be credited to DSAIA for the activation of your account. With Bank of America, there is NO contract and NO monthly fee.

It is easy to get started or switch and save with Bank of America. Simply call Matthew Stroud at [804.515.2916](tel:804.515.2916) or contact him via email at Matthew.Stroud@BankofAmerica.com and let him know you are a member of Down Syndrome Affiliates in Action Trade Association.

DSAIA recommends that our members contact the companies above to inquire about specific restrictions or supplementary offers that might be available to them at additional cost.