



DSAIA Conference 2021

Session: Board Training Workshop - Responsibilities & Performance -For Board & Staff Members

Speaker: Jane Page-Steiner

4# Case Study Worksheet – Program Management

At local the local DS Association a board member who created and runs the Association’s social group for the adults with DS met with the new Executive Director. The EDs is asking for details about the social groups and wants to expand the program. The board member is angry and frustrated – he has run this program for 5 years on his own with great feedback from the participants. He does not think he should have to share any information and/or change the program. He believes the program is so successful because he limits who can be in the program. What should they do?

Follow Up Questions for Your Team

1. What are issues?
2. Whose role is it to determine programing?
3. What should be done to address the issues?
4. What should the organization do differently in the future to ensure this doesn’t happen again?